

DJI Care Video Verification Tutorial (Inspire 1 V2.0 example)

Welcome to this DJI tutorial video for DJI Care video verification. To get protect your aerial system with DJI Care, follow these steps.

DJI Care video verification requirements:

1. Show aircraft, remote controller and DJI Go app in the same shot.
2. Shoot your video in a bright and open outdoor area.
3. Ensure video is clear and in focus. DO NOT edit your video.

In the verification video, please shoot the following items in order

- S/N numbers of your aircraft and gimbal, making sure that both numbers are clearly visible(For Phantom 4, only the aircraft SN is required)
- Turn on the remote controller and the battery
- Enter DJI GO app and calibrate the compass outdoors (open area recommended)
- Format SD card using the DJI GO app. Make sure it is backed up before formatting.
- Check the IMU.
- Demonstrate gimbal pitch movement and rotation by moving it up, down, left and right. If using a Phantom 4 or Phantom 3 series product, simply tilt up and down.
- Use the Combination Stick Command to power on the motors.
- Hover the aircraft in a place at an altitude of around 1.2m and a distance of 6m and transform the Inspire. Skip this step if using a Phantom 4 or Phantom 3 series product.
- Move the Inspire up, down, forwards, backwards, left, right and do the clockwise and counterclockwise rotation.
- Use the remote controller to record several seconds of video and use the Playback button to check the recording.
- Hover the aircraft at a high altitude, i.e. 20m.
- Carry out a distance and altitude test, making sure to show the DJI GO app clearly in your shot. In an open space, distance and altitude should reach at least around 200m and 120m respectively.
- Test aircraft landing gear by lowering it until the landing gear lowers automatically. Skip this step if using a Phantom 4 or Phantom 3 series product.
- Land the aircraft, power off the aircraft battery and then turn off remote controller then stop your recording.

Your DJI Care verification test is now complete. Upload your video link and personal details to the DJI Care website and wait for approval. REMINDER: DO NOT edit your video.

Once approved, DJI will inform you through email.

Thank you for your cooperation.